

Banking Codes & Standards Board of India

Code of Bank's Commitments to Customers

This is a voluntary Code, which sets minimum standards of banking practices for the bank to follow when we are dealing with individual customers. It provides protection to you and explains how bank is expected to deal with you for your day-to-day operations.

The details of “Code of Bank's Commitments to Customers “are available with the Branch Head / Branch Operations and Service Head and a copy of the Code will be made available on request.

For any additional details relating to the Code, you may write to:

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Chief Compliance Officer

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