

FAQs - Prepaid Card **General Purpose Reloadable (GPR) Card**

Q: What is NSDL Payment Bank GPR Card?

Ans: The NSDL Payment Bank GPR Card is an EMV chip-based prepaid card that can be loaded in rupees. The card does not have any minimum balance requirement, and it offers you the flexibility of using it at all the Rupay / VISA ATMs and merchant outlets in India.

Q: What is the GPR card limit?

Ans: MIN KYC GPR card per month limit is INR 10,000
The full KYC GPR card per month limit is INR 500,000.

*Balance on Full KYCed GPR card cannot exceed ₹200,000 at any point of time.

Q: What should I do if I lose my GPR card?

Ans: Report the loss of the card to our customer care +91 22 42022190 as soon as you come to know of it. We will block the card and thus prevent any further usage. We will then provide you with a replacement card through your company.

Q: What about the available balance on the card after the card has expired for GPR Card?

Ans: You can place a request at our Customer Care at +91 22 42022190 for the replacement card. The new card will be issued, and the available balance will be transferred to the new card.

Q: What is the validity of the GPR card?

Ans: The validity of the card is either 3 or 5 years from the date of issue, i.e., "Valid From," as printed on the card.