



How to Check Your Account Balance ?

Stay informed about your finances anytime, anywhere!

Option 1: Via Jiffy App

- Open the Jiffy App.
- Click on the Quick Balance tab (below the MPIN tab).
- Authenticate with your MPIN.
- After authentication, click the Quick Balance icon again to view your Available Balance.

Option 2: Via Customer Care

- Call 022-42022100 or 022-69787301.
- Choose your language: Press 1 for English or 2 for Hindi.
- Select Banking Services: Press 0.
- Check Balance: Press 1.
- Enter your credentials as prompted (e.g., account number or PIN).
- The IVR will announce your Available Balance (AVL. BAL).
- To hear the balance again, press the asterisk (*) key.

These processes enables you to quickly **check your account balance** either via the Jiffy app or over the phone.

To know more:

