



ReKYC-

As per RBI guidelines on KYC norms, Banks needs to periodically update customer identification documents in the records of their account holders. In addition to the KYC carried out at the time of account opening, the account holders may be required to undergo re-KYC and submit the requisite documents.

Why do you need to do **Re-KYC**

It is important to submit Re-KYC documents at periodic interval, to avoid any restriction being placed in the account, as per RBI guidelines.

Channels for **Re-KYC** updation

Mobile banking-

- Login
- Click on service request
- Click KYC under type of issue and click ReKYC under issue category.
- Provide confirmation that there is NO CHANGE under write here.
- Submit the request.

In case of change in Address then mention your convenient date & time under Write Here then submit the request. Our customer service executive will get in touch with you to complete Re-KYC.

Note:- Please get the address changed in Aadhaar and then place a request for Re-KYC as Address can be updated in Bank records only if address is changed in Aadhaar.

To know more:

